



CASS QUARTERLY NEWSLETTER

FOR STAFF MEMBERS

Issue No. 4 | 26 July 2024

**Hometown Recipe Sharing:
Join to Win a Special Prize!**

More details on page 11

MY COMMUNITY INVOLVEMENT

– MESSAGE FROM EMERITUS CHAIRPERSON DR. LENG TAN



I am delighted to extend my greetings to the readers of this newsletter and to introduce myself. As a former medical professional, my commitment has always been to improve the well-being of the Chinese community in New South Wales and beyond. Currently, I am privileged to serve as the Emeritus Chairperson of CASS.

In 1981, I was the Founding Board Member of the Chinese Australian Services Society. During the first decade, we established Family Day Care and a childcare centre, offering culturally appropriate childcare to migrant families and empowering women's social and

economic participation. Over the years, I have played a pivotal role further in establishing residential aged-care services for the Chinese community. I have dedicated my time and skills to assisting children, the elderly, and individuals with disabilities.

I am also committed to promoting understanding of Chinese culture in the broader community. I served on the Sydney City Council Chinese New Year Celebration Committee and the Immigration Tribunal. Internationally, I volunteered as a medical team member for the "Eyes on China" program.

I have been honoured with several awards for my community service contributions, including the NSW Outstanding Women's Services Award in 2008, the NSW Premier's Quong Tart Lifetime Achievement Award in Community Service in 2011, the NSW Women of the Year Community Hero Award in 2019, and the 2020 NSW Premier's SBS Lifetime Community Service Medal, etc.

I am proud of the progress CASS has achieved, now serving over 7,000 families from multicultural backgrounds each week. Without the dedicated team of staff and volunteers, CASS would not have grown to its current scale, providing quality community services and benefiting many disadvantaged groups.

1

CASS ASQUITH AGED CARE CENTRE NOW OPEN!

We are thrilled to announce the successful opening of our CASS Asquith Aged Care Centre on 6 May 2024!

Our newly constructed Centre boasts a 97-bed Residential Aged Care Facility (RACF) and 11 Independent Living Units (ILUs). Conveniently located near shopping malls, transportation hubs, and social venues, we provide culturally and linguistically appropriate care and services, including meals and activity arrangements, to ensure our seniors can age gracefully and happily.

Let's take a look at the new building [here](#).

Australian citizens or permanent residents aged 65+ with Aged Care Assessment approval are eligible to apply. Please contact Ms Amy Chan at 0455 496 421 or racf@casscare.org.au for any inquiries.



2 CASS CHARITY DINNER 2024 SUCCESSFULLY HELD

On 22 June 2024, CASS hosted a remarkable Charity Dinner at Rhodes Phoenix Chinese Restaurant, attracting nearly 600 guests who showed tremendous support for raising funds for our new Asquith RACF.

The evening commenced with a traditional lion dance. A video presentation highlighted CASS Asquith Aged Care Centre. Professor Stephen Li, Chairperson of CASS, expressed deep gratitude to attendees and sponsors for their invaluable support and highlighted CASS's community services.

Hon. Chris Minns MP, Premier of NSW, conveyed his admiration and congratulations via a recorded message. Mr. Jason Li MP, State Member for Strathfield, represented the Premier, commending CASS's enduring community dedication. Cllr. Andrew Ferguson, representing Ms. Sally Sitou MP, also delivered highly positive remarks.

The event featured group photos, a raffle draw, auctions, and the announcement of CASS's partnership with CanRevive Inc., marked by a Memorandum of Understanding (MoU) for community initiatives.

The memorable night concluded with a harmonious and inviting atmosphere.



3 CFDC TRIUMPHED AT STATE OF OUR SECTOR AWARDS

On 22 June 2024, CASS Family Day Care (CFDC) received the prestigious “Most Significant Contribution Towards Early Childhood Education and Care Benefits for Families” award at the State of Our Sector Awards Night, hosted by the Australian Childcare Alliance (ACA) New South Wales.

CASS Board member, senior management and staff members attended the event. The award marks a significant milestone for CFDC, highlighting our 42-year commitment to excellence, inclusivity, and diversity in childcare services.

A heartfelt tribute goes to our founding board members Mr. Henry Pan OAM, Dr. Leng Tan, and Mr. Ching Tan, whose foresight and dedication have shaped CFDC’s journey since the early 1980s, catering to the needs of culturally diverse families.



CASS
Family Day Care
Long Day Care &
Outside School Hours Care

NEED A WORK FROM HOME JOB?
WE CAN HELP!



Have a passion in working with children and want to do it in your own home?

Start your own **Family Day Care** business and do both.



ENQUIRE NOW!

Call **CASS Family Day Care** on (02) 9718 3999 or email cassfdc@cass.org.au for more details.



4 CFDC APPROVED TO HAVE MORE EDUCATORS

On 12 June 2024, the Department of Education informed us that CASS Family Day Care (CFDC) was approved for an additional 15 educators, increasing the maximum number of our family day care educators team from 45 to 60. With the increased number of educators, our CFDC team will focus on expanding its service to the Korean and Vietnamese communities, and work closely with our Multicultural Community Services Development (MCS) and Promotions teams to further promote our services.

5 THE PREMIER MET CASS SENIOR MEMBERS AND EXPRESSED SUPPORT

On 13 June 2024, the Premier of NSW, the Hon. Chris Minns MP, met with some senior members of CASS in his office. During the meeting, the Premier expressed his delight in meeting with old friends, noting that he appreciated the long-standing friendship with CASS for nearly a decade. He inquired about the latest community developments and associated issues that should be brought to the attention of the government. The topics covered various livelihood concerns, including the expectations of the Chinese community towards governmental actions.

At the end of the meeting, the Premier kindly presented CASS with two bottles of wine adorned with the state government’s logo. He personally autographed the bottles to show his and the government’s support for the fundraising efforts of our charity dinner.



6 THE HON. EMMA MCBRIDE MP VISITED CASS

On 14 June 2024, the Hon. Emma McBride MP, Assistant Minister for Mental Health and Suicide Prevention, visited our CASS Head Office in Campsie to discuss mental health issues in the Chinese community. The Assistant Minister was warmly received and given a tour of our head office. During her visit, she was engaged in a detailed discussion about our services, particularly our mental health programs. She was highly impressed with the extensive range of services we offer. A staff member from her office has been appointed to maintain contact regarding our funding request to address the service gap in mental health.



7 START YOUR CAREER PROJECT SUCCESSFULLY COMPLETED

The project “CASS Take the First Step to Start Your Career – Employability Support for Female Immigrants” concluded 2 sessions for the Korean and Vietnamese communities. Funded by the Australian Department of Home Affairs, the program successfully delivered 32 sessions and 15 field mentoring lectures starting from April 2023, culminating in a “Volunteer Workshop and Farewell Party” a year later.

This initiative aimed to offer practical support to Korean and Vietnamese female immigrants aged 40-60, who encounter career challenges due to language barriers and childcare responsibilities, despite possessing tangible qualifications such as degrees or skills.

Throughout the project, a total of 48 workshops were conducted, including 3 online sessions, engaging over 800 participants. Of these, approximately 600 were from the Korean community and about 200 from the Vietnamese community.



1. DISABILITY SERVICES (DS)

Carers Group Activities in May 2024

Visiting Persimmon Farm

On 9 May 2024, a group of 26 individuals from both Korean and Chinese Individual Supports (KIS and CIS) services gathered at the Campsie DS office to board a bus headed to the Galston persimmon farm region. The session included a persimmon picking activity aimed at improving participants' physical capacity and expanding community access, all while offering an enjoyable experience.



Hepatitis B Information Session

On 16 May 2024, a group of 25 individuals from KIS attended a Hepatitis B information session at West Ryde Community Hall, hosted by Hepatitis NSW. The participants gained knowledge about hepatitis and learned how to prevent Hepatitis B.



Royal Botanic Garden Visit

On 30 May 2024, a group of 28 individuals from KIS and CIS gathered at the Royal Botanic Garden. With 2 tour guides and 2 interpreters, people with disabilities, their families, and carers walked through the Botanic Garden, touching trees and flowers while receiving comprehensive information about Australia's natural history.



Multicultural Day Program "CIRCLE"

Expanded from the former Korean Day Program (KDP), CIRCLE is the Centred-based programs that support the ongoing development of each NDIS participant through the provision of individually tailored opportunities. This change reflects an inclusive approach, aiming to serve a broader range of cultural groups while maintaining the high standards of care and support. The new program offers exercise programs, arts and crafts, cooking classes, social outings, and other activities. It has the benefits of enhancing social inclusion, improve access to services, and strengthening community building.

The CIRCLE Program is held from 10am to 1pm on every 2nd and 4th Thursday at West Ryde Community Centre. Both NDIS participants and Non-NDIS participants (prior consultation required) can participate. For inquiry or registration, please contact Ms. Jessie Park at 0438 241 402 and jessie_park@cass.org.au. For more details, please visit CASS DS website <https://www.cassds.org.au> and CASS DS Facebook account "CASS Disability Services".



Retirement Celebration at Dominic House Group Home

On 11 July 2024, at Dominic House Group Home of CASS, we gathered to celebrate the retirement of Carol Wong, who has been a dedicated member of our team since 2000.

Carol has dedicatedly represented the core values of empathy and commitment throughout her over two decades of association with us. Her meticulous care and heartfelt service made our clients feel truly at home.

Our Foundation Chairperson/Honorary Executive Director Mr. Henry Pan OAM presented Carol with a long-service award and a retirement gift, acknowledging her years of hard work.

Residents of Dominic House showed their appreciation by playing a heartwarming violin piece, sending warm wishes to Carol for a joyful retirement.

Dear Carol, your dedication and the positive impact you've made on so many lives are truly remarkable. Wishing you a relaxing and fulfilling retirement, you've earned it!



2. CHILD CARE SERVICES (CCS)

Healthy Lifestyle Focus Group

On 23 April 2024, CASS Gumnut Early Learning Centre - Hurstville (HELC) hosted a Healthy Lifestyle Focus Group in collaboration with the Southeastern Sydney Local Health "Munch and Move" program. Our families with children aged 5 – 11 participated in this interactive session on balanced diets, meal planning and healthy eating. The aim of the focus group is for families to share experiences, exchange ideas and build a network with a dedication to promote wellness within the community.



Intergenerational Program

On 24 May 2024, 12 children from our HELC visited Hua Kang Friday Activity Group at the Hurstville Senior Citizen Centre with their educators for an intergenerational program with our beloved seniors. Our seniors and the children participated in general exercises and Tai Chi together. The graceful flow of body movement intertwined with the enthusiasm of our little guests, fostering connections across generations.



Bilingual Children's Playgroup

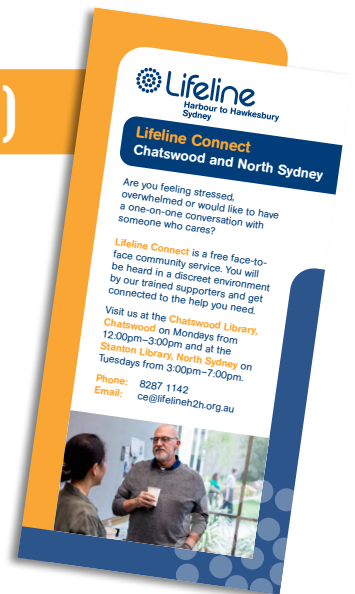
On 4 June 2024, our CFDC Bilingual Children's Playgroup was successfully launched in Hurstville. Many enthusiastic families joined us for a morning filled with storytelling, games, crafts, and singing. The children made new friends and enjoyed a delightful and meaningful time, their faces beaming with joy. Parents also had the opportunity to connect, share parenting tips, and feel the warmth and support of the community. We warmly invite more families to join our playgroup, where children can grow and thrive in an engaging environment!



3. COMMUNITY SOCIAL SUPPORT SERVICES (CSSS)

Free Face-to-Face Non-Crisis Support Service

In partnership with Lifeline H2H, we have started the free Chinese face-to-face non-crisis support service every Thursday since April 2024 at Hornsby Library and every Monday since June at the Chatswood Library. We offer our Connect service to every help seeker in a non-judgemental and confidential environment in the languages of Mandarin and Cantonese as we continue to promote social inclusion and community connection. The Chinese service is currently provided by one registered counsellor in our team and one volunteer who has been working at H-line. Looking to the future, we are planning to train more qualified volunteers to provide the service.



CASS H-Line Non-Crisis Hotline

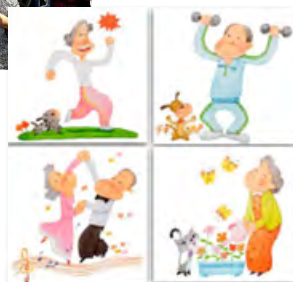
CASS H-Line Non-Crisis Hotline, the ONLY Chinese non-crisis hotline in NSW responding to the needs of mental health services for the Culturally and Linguistically Diverse (CALD) Community, has updated its service days from 2 days per week to 3 days per week. We operate from 10 am to 12 pm every Sunday, Monday and Tuesday (excluding public holidays). We speak Mandarin and Cantonese and the service is fully anonymous. If folks are feeling nervous, anxious, stressed or frustrated, call us now.

4. Home Ageing Services (HAS)



Health Seminar for Korean Seniors

On 3 April 2024, a Healthy Living Seminar for Seniors was held at the Homebush West Community Centre, funded by the Strathfield Community Grant. Approximately 100 Korean seniors attended the event. The seminar featured Korean-speaking allied health professionals, including a chiropractor, an oriental medicine doctor, and wellness instructor and more. They conducted sessions on fall prevention exercises, gentle exercises for seniors to practice at home, and information on incorporating oriental medicine into daily life. The seminar received overall positive feedback from the attendees who also enjoyed a Korean buffet lunch and received goodie bags.



"Building Digital Skills" Session

In May 2024, we completed the first session of "Building Digital Skills" with digital mentor Charlie Seo from IBM. 30 pre-registered participants, including HAS office staff, had the opportunity to join and learn about digital literacy skills, including chat and various useful skills that can be utilised to improve job efficiency. The second and third sessions will be scheduled in August and October, respectively.

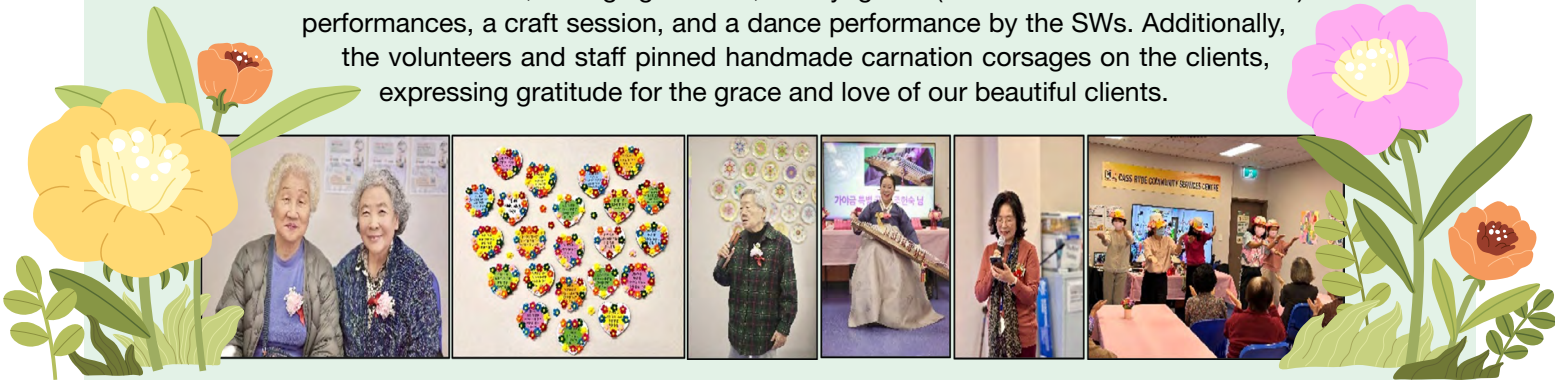


Mother's Day and Parents' Day Celebrations in May

In May 2024, our social support groups celebrated Mother's Day and Parents' Day.

At the Campsie Nurim Group, participants handcrafted carnations, proudly wore them on their chests, and exchanged specially prepared Parents' Day gifts. A highlight of the celebration was the invitation of renowned Korean tenor Mr. Inwook Cheon, who delivered a captivating and emotional performance.

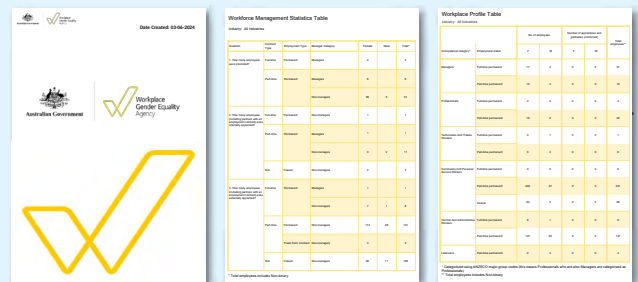
At the Ryde Nurim Group, participants provided a special Mother's Day program, featuring poetry recitals dedicated to mothers, a singing contest, a Gayageum (Korean Traditional Instrument) performances, a craft session, and a dance performance by the SWs. Additionally, the volunteers and staff pinned handmade carnation corsages on the clients, expressing gratitude for the grace and love of our beautiful clients.



5. HUMAN RESOURCES MANAGEMENT (HRM)

At CASS, our ongoing commitment is to create an inclusive and equitable workplace for everyone. We are pleased to announce the successful submission of our Workplace Gender Equality Report for the 2023-24 period. To view the public reports, please click [here](#).

- Public Report - Questionnaire
- Public Report - Workforce Management Statistics
- Public Report - Workplace Profile



6. RESIDENTIAL AGED CARE SERVICES (RACS)

Tours to CASS Asquith RACF

On 30 May 2024, CASS Asquith RACF hosted a tour for 25 stakeholders from the Northern Sydney Region Chinese Community Network (NSRCCN). After the tour, we held a brief Q&A session for participants to ask questions, followed by a presentation on CHSP and HCP services.

On 31 May 2024, CASS Asquith RACF organised a tour for 18 seniors from the Meadowbank Grandparents Group, under the sponsorship of Relationships Australia. The tour was informative and enjoyable for the seniors, as they visited display rooms in ILU and RACF. The seniors were also treated to lunch and afternoon teas, and information sessions were provided with speakers from CASS teams and Service Australia.

The tours were well received, leading to requests for further collaboration and potential referrals from various organisations.

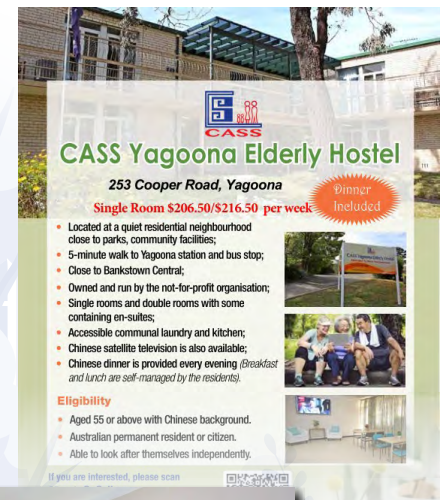


7. CORPORATE AFFAIRS (CA)

CASS Yagoona Elderly Hostel

Located in a quiet residential neighborhood close to parks and community facilities, CASS Yagoona Elderly Hostel offers a serene and convenient living environment. Residents have access to communal laundry and kitchen facilities, with dinner provided every evening, while breakfast and lunch are self-managed by the residents.

The hostel is available for permanent residents of Chinese background who can live independently. For any inquiries, please contact Mr. Andrew Yang at 0428 916 395 or andrew_yang@cass.org.au.



CASS Yagoona Elderly Hostel
253 Cooper Road, Yagoona

Single Room \$206.50/\$216.50 per week Dinner Included

- Located at a quiet residential neighbourhood close to parks, community facilities;
- 5-minute walk to Yagoona station and bus stop;
- Close to Bankstown Central;
- Owned and run by the not-for-profit organisation;
- Single rooms and double rooms with some containing en-suites;
- Accessible communal laundry and kitchen;
- Chinese satellite television is also available;
- Chinese dinner is provided every evening (breakfast and lunch are self-managed by the residents).

Eligibility

- Aged 55 or above with Chinese background.
- Australian permanent resident or citizen.
- Able to look after themselves independently.

If you are interested, please scan



8. PROMOTIONS

Moon Festival Creative Competition 2024!

Enter our Creative Competition to celebrate with us and let your creativity shine! In the theme of “My Beloved Moon Festival”, you may enter one of two categories: Adult (aged 18+) or Child & Junior (aged 6-17). We have valuable prizes for 6 winners in each category, plus 3 Best Popularity Awards.

For requirements visit [here](#). Submit your entry by Wednesday, 18 Sep 2024, and join us for the awards ceremony on Wednesday, 2 Oct 2024. Email entries to promotions@cass.org.au or send via WhatsApp to 0419 696 425. For enquiries, contact Ms. Circle Leong at 0419 696 425 (English, Mandarin, and Cantonese), Ms. Kyong Lee at 0466 386 364 (Korean), Ms. Giang Phan at 0431 775 219 (Vietnamese).

Note: CASS staff and board members cannot participate in the competition.



CASS Moon Festival Creative Competition 2024
My Beloved Moon Festival

What does Moon Festival mean to you?
Share your thoughts with creativity with us!

Theme: My Beloved Moon Festival
Entry category:

Adult (aged 18 and above)	Child & Junior (aged 6 to 17)
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Awards: 6 winners in each category plus 3 winners for Best Popularity Award!
*More information please refer to the posting

SUBMISSIONS CLOSE
Wednesday, 18 Sep 2024

AWARDS CEREMONY
Wednesday, 2 Oct 2024

Submit your entry to:
promotions@cass.org.au or WhatsApp 0419 696 425

ENQUIRY
English: Mandarin: Cantonese: Ms Leong 0419 696 425

Diamond Sponsor: **iRest** Golden Sponsor: **CALDERFLOWER** Silver Sponsor: **SUNZ** **唯德集团**

Valuable prizes to Win

Live Streaming with CASS is now online!

On 4 July 2024, our guest speaker, Melody Qu (ACA Level 4 Registered Counsellor), and the host, Robin Chen (Executive Officer, Community Social Support Services), engaged in a thoughtful discussion on this important topic during CASS' first live streaming show.



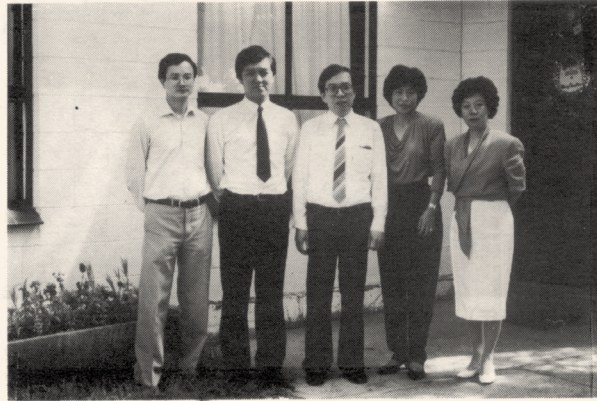
Click [here](#) to watch the live replay! Live Streaming with CASS is a bi-weekly show that kicks off every other Thursday starting from 4 July 2024. In CASS Live Streaming sessions, we focus on providing welfare consultations to help navigate through online information. We also emphasize identifying areas in Australia with significant welfare needs and understanding CASS' core business. Expert answers are provided online, and we engage with the community through various social media platforms and offline interactions.

Mark your calendars NOW and join our engaging community. Don't miss out on the opportunity to join us for regular, insightful discussions.

WHAT YOU MAY NOT KNOW ABOUT CASS

C.A.S.S. Board of Directors (1981 - 1991)

華人服務社歷屆董事 (1981-1990)



第一屆 (1981年) FIRST BOARD (1981)

(左起) 陳清杰, 沈武凱, 潘南弘(主席), 陳玲, 方秀玲。

(缺席) 王美容, Susie Chu, Hilda Lee, Vivienne Teoh.

(From Left) Ching Tan, Steven Sim, Henry Pan (Chairperson), Leng Tan, Cecilia Fong
(Absent) Patricia Wong, Susie Chu, Hilda Lee, Vivienne Teoh

How Was CASS Headquarters Founded In Campsie?

Do you know how was our headquarters founded in Campsie? It all began over 40 years ago with our child care services, which were the cornerstone of CASS's formation and established our current address.

Back in 1979, child care places were scarce in Sydney. It was hard for young migrant parents with non-English speaking backgrounds to find culturally appropriate child care services. In view of these difficulties, a group of enthusiastic people in the Chinese community worked together to establish a child care centre for the community. A Preparation Committee (the embryo of CASS) was formed.

In December 1980, a submission was lodged to both the Federal and the State Governments, requesting funding to set up a child care centre around Chinatown in Sydney. Initially, there was no positive outcome, however, the success of our first Family Day Care Development Service between 1982 and 1983 led the Government to become more confident of our ability to administer other publicly funded projects. On 8 March 1981, CASS was formally established.

In June 1984, the Federal Government's Office of Child Care contacted CASS to inquire whether we were willing to establish and operate child care centres in areas outside Chinatown. The Board of Directors deliberated the matter and resolved that location was not a key factor; it would be more important to begin the provision of services to the community as early as possible.

With the Government's referral and assistance, from September to December 1984, CASS entered into negotiations with the private owner of the former Campsie Kindergarten located at 44 Sixth Avenue, Campsie. The Government was willing to provide a grant of \$250,000 for the purchase of the child care centre. However, the owner, who also owned the adjoining property at 48 Sixth Avenue, stipulated that CASS must purchase that property valued at \$40,000 as well, otherwise, he would not sell any one of the properties. The Government also expressed clearly that no funding would be provided for the purchase of properties unrelated to the child care centre.

As CASS had no funds to purchase the adjacent property required by the owner and no banks or financial institutions were willing to provide loans, some Board directors and supporter had to make financial commitments using their personal properties as mortgage and raise funds through various channels to secure the project. Luckily the owner accepted the proposal, which allowed the purchasing of the property at No. 44 to proceed. The four persons who provided financial assurance using their personal assets were: Dr. Leng Tan, Dr. Tony Goh, Dr. Cecilia Fong and Mr. Henry Pan.

On 29 January 1985, our first child care centre - the Campsie Child Care Centre formally commenced operation. Further renovation work was completed on 29 March 1987. From then on, this site became the



fresh start of CASS headquarters in Campsie and expanded several times over the next decade. In February 1991, the construction of the Campsie Activity Centre at No. 48 was completed. In December 1993, CASS secured a bank loan to purchase the property at 46 Sixth Avenue and carried out modification work to make Campsie Child Care Centre (No. 2). In late 2002, the property at 50 Sixth Avenue adjoining CASS Head Office was purchased with bank loans. In August 2003, the renovation of the No. 50 site was complete and started to be used for administration and training purposes.

The establishment of our headquarters in Campsie was only possible after overcoming numerous challenges with the collective efforts of CASS founders and supporters. Thanks to your dedication and support, our story will continue to grow from here, benefiting the entire community.

Hometown Recipes Sharing

The following Chinese Red Bean Pastry recipe is provided by a Promotions Unit colleague, Ms. Helen Song. Her son loves it so much because it is crispy outside and inside. She also shared with colleagues in the Promotion Units. We love it too.

Red beans have always been inseparable from love in traditional Chinese culture. During happy days, we will make different recipes with red beans, like red beans sweet soup, red bean cake, sweet dumplings, etc.

If you have a hometown recipe to share with us, please send it to brian_guo@cass.org.au. We'll publish it in our upcoming internal newsletter, and you might even **win a special prize!**



Chinese Red Bean Pastry Recipe

Pastry:

- o Ultra White flour: 100g
- o butter: 50g

Dough:

- o Ultra White flour: 120g
- o butter: 40g
- o water: 160g

Red bean paste: 250g

Procedure:

1. Mix Pastry materials and divide them into 12 balls.
2. Mix Dough materials, and split them into 12 balls.
3. Split Red bean paste into 12 balls.
4. Fill pastry into dough one by one.
5. Take one dough and roll it out into an oval shape, fold 2 times, and then roll it up like a Swiss roll.
6. Repeat for the rest dough.
7. Cover the roll with a wrap and rest for half an hour.
8. Take one roll and squish from the two sides to the middle, and roll it to a round shape.
9. Fill in with Red bean paste ball, and make it a ball.
10. Repeat for the rest roll.
11. Combine egg yolk with a spoon of water, and brush it on top of the pastry.
12. Sprinkle sesame on the top.
13. Preheat the oven to 165°C for 5 minutes, and bake the pastry for 20 minutes.



Notice Board

1. Staff Benefits

HESTA 1-on-1 Super Chats for CASS Staff

Scan the QR code to schedule a phone appointment with one of HESTA's expert advisers for general advice. Topics include:

- insurance options
- investment choice
- retirement planning
- salary sacrifice.



HESTA



Super with impact

Westpac Exclusive Corporate Partners Offer



0.1% discount on the home loan rate through the life of the loan + first year \$395 package fee waiver

2. Staff Recreation Group

CASS Staff Badminton Group

Campsie Head Office Activity Hall
Every Monday and Wednesday
6pm-8pm.

\$2 per attendance

All staff are welcome!

Scan WhatsApp

QR Code to register.



CASS Table Tennis Group

CASS Activity Hall in Campsie
Every Tuesday 6 – 8 pm

\$2 per attendance

Walk-in to enquire



Sharing from an existing staff

My name is Tam Nguyen, and I am one of the Senior Executive Officers of Multicultural Home Ageing Services. I have dedicated the past five years to working with CASS. Starting as an Assistant Coordinator and progressing to my current position, I have experienced firsthand the supportive environment that CASS provides to its employees, which offers significant potential for career growth and advancement.

Throughout my tenure, I have been deeply committed to developing and enhancing services for the Vietnamese community. I am immensely proud of my contributions and the opportunity to be a part of the CASS family. Under my leadership, our client base has grown remarkably, from just five Vietnamese clients to nearly 300, reflecting our unwavering dedication and impactful service.

CASS has a clear vision and mission to serve multicultural communities. At CASS, I am supported and empowered to help my community, witnessing the meaningful impact of my work and the deep respect for life it fosters.



Have something exciting to share like Tam? We're eager to hear your stories! Please reach out to Mr. Brian Guo at brian_guo@cass.org.au

STAFF CORNER

Corporate Affairs (CA)



Phoenix Lu

Assistant Corporate Affairs Coordinator

There is no happy place in the world, only happy people.

Community Social Support Services (CSSS)

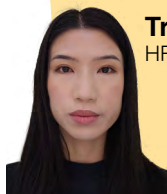


Cynthia Lam

Community Services Coordinator

Thank you for having me in the CASS family. I'm thrilled to join the team.

Human Resources Management (HRM)



Tracey Tang

HRM Assistant Coordinator

I'm very excited to be here at CASS and I'm looking forward to meeting everyone!

Child Care Services (CCS)



Fatema Shahina

Early Childhood Educator (Diploma & Certificate III) / CELC



Tiara Abdul Ghaffar

Early Childhood Teacher / SLELC

In a working environment it is not just about one's position. It is more important to establish and foster great relationship with the team. Life is short, make the most of it!

Residential Aged Care Services (RACS) - Campsie



Jing He

Assistant in Nursing

The biggest attraction is truthfulness, the kindness, the warmth others feel from you.



Jade Kawada

Assistant in Nursing

I look forward to working with you all.



Florence Liu

Registered Nurse



Andrea Hau

Registered Nurse



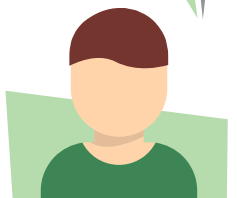
Huizi Piao

Registered Nurse



Lydia Pan

Assistant in Nursing



Jiemin Liu

Assistant in Nursing

Residential Aged Care Services (RACS) - Asquith



Jee Yeon Hur

Registered Nurse



Cindy Zhao

Assistant in Nursing & Recreational Activity Officer



Yi Jia

Registered Nurse



Brian Jahng

Registered Nurse



Ying Huang

Registered Nurse



Soohee Min

Assistant in Nursing

I have experience with this role as an Individual Support Worker. I will try to do my best.



Derek Chan

Registered Nurse

Kindness is the most valuable character of a human being.



Cindy So

Registered Nurse



Sue Kim

Recreational Activity Officer & Administrative Assistant



Siu Ling Lau
Assistant in Nursing,
Recreational Activity
Officer & Physio Assistant



Jie Gao
Assistant in Nursing



George Lo
Recreational Activity
Officer



Kelly Xian
Assistant in Nursing



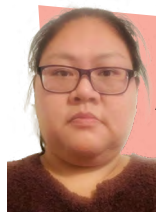
Sarah Su
Assistant in Nursing



Morning Mok
Registered Nurse



Dora Yu
Assistant in Nursing



Dorothy Cheng
Assistant in Nursing
I am very happy to
join CASS family.



Nan Wang
Administrative Assistant
I am very happy to join the
big warm family of CASS.
很開心能够加入CASS這個温暖的大家庭。



Eun Hee Choo
Registered Nurse



Rebecca Qian
Assistant in Nursing



Elizabeth Zhou
Assistant in Nursing
Who laughs last,
who laughs best.



Man Ling Fung
Assistant in Nursing
Hello, I have been working in
aged care for over 4 years.
大家好，我做了老人護理工作已有4年多喇。



Liren Seeto
Assistant in Nursing



Jie Xu
Assistant in Nursing



Maureen Cheng
Recreational Activity
Officer & Physio Assistant



Yuen Han Wong
Assistant in Nursing
My compassion and dedication
in aged care transform lives,
providing dignity and love to
those who need it most.



Nok Yan Yau
Registered Nurse



Hongxia Miao
Registered Nurse
Being passionate about team-
work and innovation, I'm excited
to contribute to our shared
success from day one.

Disability Services (DS)



Il Kyoung Oh
DS Support Worker
Thank you for allowing me to
serve. I will do my best in the
work assigned to me. I will
strive for the development
of the company.



Juan He
DS Support
Worker
No pain no gain.



Jie Qu
DS Support Worker



Leo Gao
DS Support Worker

Home Ageing Services (HAS)



Shissy Then
Multicultural HAS
Care Coordinator



Tina Wu
Support Worker



Cheng Zhang
Support Worker



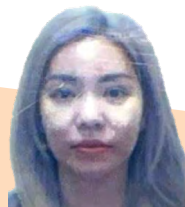
Yanuar Wati
Support Worker



Jian Fang
Support Worker



Sun Young Lee
Support Worker



Yik Lan Cheang
Support Worker



Cindy Chin
Support Worker
I am a caring,
honest, patient and
active listener.



Coco Pan
Support Worker
Serve each client as if they were
your own family. Serve every
client well.
对待客户就像对待自己的家人
一样，服务好每个客户。



Grace Yun
Support Worker



Louisa Yang
Support Worker
Happy work, happy
making money,
happy life.



Leo Guo
Support Worker



Anita Cheung
Support Worker
I am glad to work at CASS to
take care of the elderly. I will
do my best.
我很高兴能在CASS工作，
为长者服务，我会尽力做
到最好。



Lely Sugianto
Support Worker
I am a friendly,
patient, hardworking
person, and happy
to join CASS.



Ada Wu
Support Worker



Sung Hwan Moon
Support Worker
I was born in Korea and
have lived in Australia for
32 years. I speak Korean
and English.



Catherine Sibal
Support Worker



Jinxiang Wang
Support Worker



Thi Ngoc Anh Ho
Support Worker



Ju Hee Oh
Support Worker



Mun Koon Lam
Support Worker



**Thi Minh
Tuyet Nguyen**
Support Worker



Justin Dao
Support Worker



Xinghua Ma
Support Worker
Small acts of trust-
worthiness lead to the
establishment of great
trust.
小信成则大信立。



Hongyan Lin
Support Worker

Multicultural Community Services Development (MCSD)



Annisa Febrianti
Community Services
Worker

Kitchen



Simmy Kor
Kitchen Hand



Gary Ye
Assistant Cook



Huilin Wang
Kitchen Hand,
Assistant Cook



Cindy Zheng
Kitchen Hand



Chunliu Yang
Kitchen Hand
Hi everyone, I look forward to
being a member of CASS.

Promotions



Austin Wong
Assistant Promotions
Coordinator
I am a new immigrant
from Hong Kong. It is my
pleasure to join CASS.



Oliver Wen
Assistant Promotions
Coordinator
Just a standard Chinese
guy, nothing more, nothing
less.