



CASS

QUARTERLY NEWSLETTER

FOR STAFF MEMBERS

CASS 45th Anniversary Charity Dinner 2026

Successfully Held

P.3



Prof. Stephen Li AM Recognised in ZEST Hall of Fame [P.4](#)



CASS Care Named Finalist of 2026 HESTA Excellence Awards [P.4](#)



HAS Client Referral Bonus Program in Motion [P.5](#)



Payday Super is Here! Keep Your Super Info Up to Date. [P.7](#)



Precious Photos of CASS's Second Chapter – From 2001 to 2011 [P.8-9](#)

**Diverse
Staff**

BENEFITS

[P.10-17](#)



MESSAGE FROM DIRECTOR

MR. ALEX LEE



and corporate career – I always found ways to help people. Since a teenager, I volunteered with new migrants, refugees and asylum seekers, the homeless and people with mental health struggles. I am currently the CEO of The Glen Group, NSW's largest Aboriginal drug and alcohol rehabilitation centre.

When I moved back to Sydney in 2024, I sought opportunities to give back and applied to join the Board of CASS Care. I felt very connected to the origins of CASS in responding to community needs, and I respect the sacrifice that the founding members made to establish CASS. I am so impressed by the trust of the community, dedication of staff & volunteers, and the passion of the Board.

As a Director, I share the responsibility of ensuring CASS achieves its mission. CASS now serves clients across several highly regulated sectors. I hope my background in audit, risk, compliance and not-for-profit governance and strategy can ensure CASS meets its obligations, while continuing to deliver excellent service to the community and clients who put their trust in CASS.

I will continue to learn from Henry, Elders and the entire CASS team, and hope to support building on CASS's incredible legacy.

I was born in Sydney and am the son of Heidi and Wilbert Lee, who migrated from Hong Kong in 1986. I grew up in the Epping-Eastwood area, attended Beecroft Public School, Epping Boys High School, completed a Bachelor of Commerce at UNSW, and became a Chartered Accountant.

My parents always encouraged me to help our neighbours and be part of the community, so throughout my school, university



Want to learn more about Alex? Read his recent feature interview with the Australian Financial Review [here](#), where he shares insights on his career journey and personal beliefs.



CORPORATE NEWS

1 Hainan Airlines General Manager Visited CASS Head Office

On 19 May 2026, Mr. Ting An, General Manager of Hainan Airlines Australia, visited our Head Office complex, including our Campsie Residential Aged Care Facility (RACF) and CASS Activity Hall. Following the visit, Hainan Airlines Australia confirmed its sponsorship of a pair of return air tickets for the lucky draw at our 45th Anniversary Charity Dinner.



2 CASS 45th Anniversary Charity Dinner 2026 Successfully Held

On 13 June 2026, over 600 guests joined the CASS 45th Anniversary Charity Dinner at Rhodes Phoenix Restaurant. Themed “Empowering Seniors, Enriching Communities,” the event celebrated the contributions of culturally and linguistically diverse (CALD) seniors, raised funds to enhance the award-recognised CASS Volunteering Model, launched our refreshed website, and brought together community leaders, partners and supporters. Auctions, lucky draws and cultural performances added to the memorable evening.

Click [here](#) for more information and click [here](#) to view the event highlights.



CORPORATE NEWS

3 Prof. Stephen Li AM Recognised in ZEST Hall of Fame

On 18 June 2026, Prof. Stephen Li AM, Chairperson of CASS, was inducted into the 2026 ZEST Hall of Fame at the Western Sydney Community Forum awards. Through CASS seniors activity groups, digital literacy initiatives, and settlement programs, he has played a pivotal role in promoting social inclusion and supporting community health education during the COVID-19 response. Congratulations to Prof. Stephen Li AM on this recognition!



4 CASS Delegates Visited AVWA in Melbourne

On 30 June 2026, CASS delegates visited the office of Australian Vietnamese Women's Association (AVWA) in Melbourne, following AVWA's earlier visit to our Campsie Head Office in April 2026. The visit provided an opportunity to exchange service models, share insights, and explore new ideas for community care, further strengthening collaboration to better support multicultural communities.



5 CASS Care Named Finalist of 2026 HESTA Excellence Awards

Hooray! On 7 July 2026, CASS Care was named a top three finalist in the Excellence in Community Services category of the 2026 HESTA Excellence Awards. Selected from over 340 nominations, this recognition highlights our teams' dedication and the impact of our services. The winners will be announced at the Award Ceremony in Melbourne on 6 August 2026. [Follow us](#) to hear more.



HOME AGEING SERVICES (HAS)



HAS Client Referral Bonus Program

Launched in October 2024, the HAS Client Referral Bonus Program recognises and rewards those who support our growth. All CASS stakeholders, including staff, clients, volunteers, and activity group members, are welcome to participate.

In line with the Aged Care reforms update, referred clients must have an assigned Support at Home (SAH) Classification or a Transitioned Home Care Package (THCP) level to be eligible.

Participants will receive gift cards corresponding to the referred client's Support at Home (SAH) Classification or transitioned Home Care Package (THCP) level after the client successfully signs a service agreement with CASS for Support at Home services for a certain period. Check out the referral bonus details below:

SAH Level	Bonus Payment
SAH Classification 1 & Transitioned HCP Level 1	\$100
SAH Classification 2, 3 & Transitioned HCP Level 2	\$200
SAH Classification 4, 5, 6 & Transitioned HCP Level 3	\$300
SAH Classification 7, 8 & Transitioned HCP Level 4	\$400

For more information or to refer a client, please contact HAS on **02 9718 7305**.

Celebrating Ms. Gilsoon Park's Retirement: 19 Years of Dedication

On 9 June 2026, our HAS Korean team held a warm retirement ceremony for our support worker Ms. Gilsoon Park at the CASS West Ryde Community Centre. Since joining CASS in 2007, Ms. Park has devoted herself to CASS Aged Care Services and to supporting Korean migrant seniors for 19 years, and she plans to continue serving the seniors of the Korean community after retiring. We are deeply grateful for her dedication and hard work over the years, and we wish her the very best for a fulfilling retirement.



Seamless Transition Support for Relocated Interstate Clients

To better understand the needs of our Melbourne clients, Ms. Kit Chung, General Manager of Aged Care Services, and other CASS representatives visited several HAS clients who had recently relocated from Sydney. They met with clients and their families to discuss their adjustment, daily needs, and integration into the new community. Clients expressed high satisfaction with the team's ongoing support and services, which have helped them access more suitable and comprehensive care.



DISABILITY SERVICES (DS)



NDIS Amendment Bill Introduced to the Federal Parliament

On 14 May 2026, the National Disability Insurance Scheme (NDIS) Amendment Bill was introduced to the Federal Parliament to refocus on people with permanent and significant disability, ensuring long-term sustainability of the Scheme. The Bill proposes changes to clarify NDIS eligibility and funded supports, address fraud, and update governance and administration. Key changes include reduced social participation funding, new functional capacity-based eligibility rules, a \$55 billion cost cap by 2030, and expanded mandatory provider registration for higher-risk supports.

For more information, visit the Department of Health, Disability and Ageing Website

<https://www.health.gov.au/our-work/ndis-legislation-changes?language=en>.

MULTICULTURAL COMMUNITY SERVICES DEVELOPMENT (MCSD)

CASS Digital Skills Classes Empower Seniors

Since 15 May 2026, our Korean team has successfully hosted the first five-week Digital Skills Program with the support of the Good Things Foundation at the CASS West Ryde Community Centre. Over 30 participants attended and gained essential skills in AI tools, online safety, scam prevention, MyGov services, etc. “Be Connected” and e-Safety learning platforms were introduced to help them continue their digital learning independently.

Though our second-term program starting on 19 June 2026 is fully booked, we will plan to continue running digital education programs for seniors in the future.

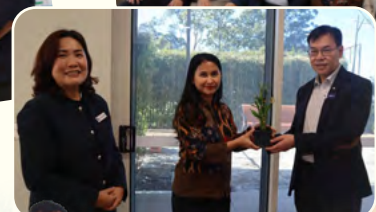


For more information or inquiries, please contact us on **02 9063 8808**.



Indonesian Consulate Representatives Visited CASS Asquith RACF

On 20 May 2026, we warmly welcomed representatives Ms. Hanna Purba and Mr. Kiki Setiawan from the Indonesian Consulate General Sydney for a visit to our Asquith Residential Aged Care Centre, including the RACF, and the Independent Living Units (ILUs). Our Indonesian team and representatives from CASS Indonesian Activity Group also joined part of the visit and the lunch discussion on future collaboration to support community wellbeing. Click [here](#) to view the joyful moments during the visit.



HUMAN RESOURCES MANAGEMENT (HRM)

Payday Super is Here!

It has been a month since Payday Super came into effect on 1 July 2026, and thanks to everyone's support, the transition has gone really well.

Under the new rules, your super is now paid with each payday, helping it reach your super fund sooner. We are also required to ensure super guarantee payments are received by your super fund within 7 business days of payday, along with the information needed to allocate the payment to your account correctly.

To help us keep your super payments on track, please let us know if you have recently changed your super fund or updated your account details. Keeping your information up to date helps ensure your super is paid to the right fund, on time.

For any questions about Payday Super, do not hesitate to contact the HRM Unit via hr@cass.org.au.



SHARING BY A STAFF MEMBER



“

Hi, I am Danny Lu, the Operations Coordinator of the Disability Services unit. I have been working at CASS's group homes for over 20 years. When I first started, CASS was a small organisation. However, through the shared commitment and efforts of all staff members and volunteers, CASS has grown into a large organisation that now supports over 8,500 families in the community each week.

It has been such a privilege to work in these group homes and to build strong relationships with the families we support. It brings me great joy to see the participants making progress and achieving their goals, not only through their own strengths but also through the dedicated work that my colleagues and I do.



When the National Disability Insurance Scheme (NDIS) was first launched in 2016, I was initially apprehensive about the changes it would bring to our participants and to CASS. However, it quickly became clear that the NDIS creates more opportunities for people with disabilities, while also allowing me to grow professionally in both my knowledge and skills.

My family often says that I treat the group homes as my second home, and I completely agree. I feel a strong sense of responsibility to all the participants and their families. At the same time, I recognise that the true owners of these group homes are the people with disabilities, as I am simply a facilitator supporting their independence and wellbeing. I am grateful to be part of CASS, and I am proud to contribute to its ongoing commitment to the community.

”



Have something exciting to share like Danny? We are eager to hear your stories! Please reach out to Mr. Brian Guo at brian_guo@cass.org.au.

What You May Not Know About CASS From 2001 to 2011



45th
years
CASS

This year marks the 45th anniversary of CASS.
In this issue, we continue to share some precious photos
to take you back to the major milestones and key events from 2001 to 2011.

2001



CASS Volunteers Day

2001



Joined with SBS to Raise Fund for
Westmead Children Hospital

2003



Cooking Competition

2003



CASS Academy of Arts 10th Anniversary Performance

What You May Not Know About CASS From 2001 to 2011

45th
years
CASS

2004



Settlement Services 10th Anniversary

2011



CASS 30th Anniversary Celebration

2011



CASS Spectacular

2011



CASS 30th Anniversary Open Day

2011



CASS 30th
Anniversary Souvenir Book
Publication

CASS Chinese School Discount

Children of CASS staff members receive 50% discount on tuition fees* while children of CASS Chinese School teachers enjoy a 100% tuition fee waiver* at all five locations of CASS Chinese School:

- **Campsie** (using the premises of Harcourt Public School);
- **Hurstville** (using the premises of Hurstville Public School);
- **Kogarah** (using the premises of Kogarah High School);
- **Connells Point** (using the premises of Connells Point Public School); and
- **Sydney Tech** (using the premises of Sydney Technical High School).

*The \$35 annual administration fee is not included in the discount or waiver.

CASS Childcare Discount

CASS staff can enjoy the following discounts in all our 3 ELCs:

- **15% off** using a full week of service;
- **10% off** for using service partially of the week.

External Discounts and Offers

We are thrilled to announce the variety of great benefits below. Proof of CASS staff identity such as the staff profile page in the HumanForce app is required to be shown for consumption on site. Enjoy the offers!

Westpac Exclusive Home Lending Support

Westpac supports individual Home Ownership Goals with:

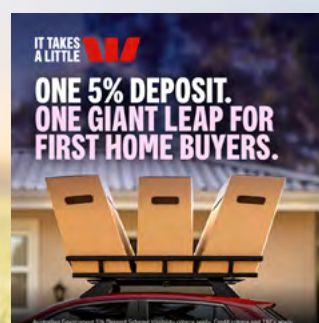
- Buying your first or next home;
- Purchasing investment properties;
- Understanding your borrowing capacity; and
- Free home loan health check to ensure you are getting the best out of your mortgage — including rates, options, and structure.

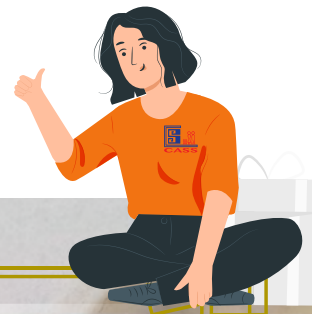
CASS staff can access exclusive offers through the Corporate Partnership with Westpac.



For more details, contact Kelly Mak at Westpac at 0422 393 924 or kelly.mak@westpac.com.au

IT TAKES A LITTLE





澳洲 康道
ONCORD

Designed to bolster your immune system while boosting energy and overall vitality, this product offers comprehensive immune and vitality support, supports lung function and kidney balance, helps promote relaxation for more restful sleep, and relieves cough and throat irritation, contributing to your general health and well-being all year round.

Online shop: [CLICK HERE](#)



POWEROLL®

This fast-acting pain remedy targets muscle and joint discomforts, including back pain, inflammation, swelling, and arthritis. Formulated with emu and natural essential oils, it comes in hot and cool roll-on oil, cream, or patch forms for convenient relief.

Online shop:

[CLICK HERE](#)



HoneyLife

Featuring a premium blend of manuka honey, propolis, and royal jelly, all highly prized for superior purity and quality, this powerful combination offers significant benefits, including antibacterial, antioxidant, and anti-inflammatory properties, working to boost immunity and energy and improve overall wellness.

Online shop: [CLICK HERE](#)



MALE BOOST PLUS

This natural supplement for men is designed to significantly enhance vitality and energy. It provides comprehensive support for male health, including promoting a healthy libido, sexual function, and reproductive health, while also supporting optimal prostate and kidney function.

Online shop: [CLICK HERE](#)

东阿阿胶



This product is formulated to replenish Qi and blood, working to enhance beauty from within. It nourishes blood and Yin, which can help alleviate symptoms such as dizziness and insomnia.

Online shop: [CLICK HERE](#)

Offer:



Discount code:

CASS

Tel: 02 9638 2000

WeChat QR Code:



Notice Board

Staff Benefits



Tel: Tony Szeto 0414 572 576

A global leader in wellness, OSIM offers massage chairs and health devices designed to support healthier, happier lives as trusted by millions worldwide.

WeChat QR Code



Offer:

- Get a \$100 OSIM voucher with purchases over \$1,000, or
- Save \$500 on any massage chair purchase over \$5,000.

Terms & Conditions:

- Offer valid at OSIM stores in Australia.
- Minimum \$1,000 spent in a single transaction required.
- Voucher redeemable in-store only at OSIM Australia locations.
- OSIM reserves the right to make the final decision on all matters.



Make A Friend Pty Ltd - Moon Rituals

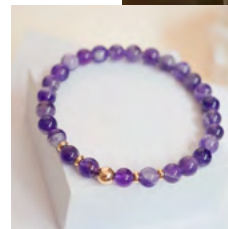
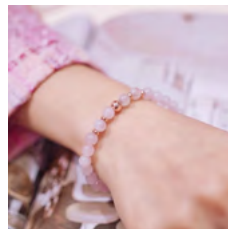
An online store offers a curated selection of crystals, candles, crystal jewelry, and spiritual products designed to help release stress and reconnect with inner peace.

Tel: 0432 715 127

Online business: www.moonrituals.com.au

Offer:

35% Off -
use Code "CASS" at checkout



Living Springs Health Group

An allied health company that offers physiotherapy, exercise classes (pilates and elderly exercise classes), occupational therapy, and massage services.

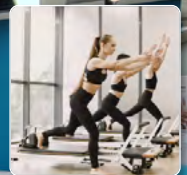
Tel: (02) 8077 8378

Address:

- 1) Shop 3, 2 Barratt Street, Hurstville NSW 2220
- 2) 44 Belmore Street, Burwood NSW 2134

Offer:

All CASS staff and members receive physiotherapy, pilates or elderly exercise class services at no out-of-pocket costs if they have private health insurance. It must be mentioned that they are from CASS to access these benefits.



Notice Board

Staff Benefits

UGG®
1978AUS

Offer
10% OFF



Abw International Trade Pty Ltd

An officially certified UGG brand by IP Australia, known for quality, craftsmanship, and premium UGG products.

Tel: 0458 462 161

Email: iamjo117@hotmail.com

Website: www.ugg1978.com.au/ (or www.amazon.com.au search UGG 1978AUS)

Offer: 10% discount

(call / text or email Jo at 0458 462 161/ iamjo117@hotmail.com and quote "Cass" to redeem).



Cherry Beans Café

Sourcing fresh, flavourful beans globally, expert baristas ensure perfect coffee daily, paired with a variety of fresh breads and cakes at all Australian branches.

Tel: 0481 848 987

Address: 979 Victoria Rd, West Ryde NSW 2114

Offer:

10% off for all CASS staff

Terms & Conditions:

- Cash payments only.
- Valid until 31 December 2026.
- Apply to drinks, breads, cakes, and desserts.
- Present CASS business card or name badge to redeem.

Offer
10% OFF



Dumpling Room

A Chinese restaurant offering homemade dumplings and noodles

Tel: (02) 9516 1640

Address: 124 King Street, Newtown NSW 2042

Offer:

10% off the total bill, including food and drinks (offer valid daily from 5 pm onwards. Cannot be combined with other in-store promotions.)



Offer
10% OFF



Exclusive Home Loan Benefits for Staff

Community Bank Darling Square

We are here to support staff with personalised banking service and home loan guidance. Whether you are buying your first home, refinancing, investing, or reviewing your current loan, our team can help you explore suitable options.



Benefits may include:

- ✓ Free home loan health check
- ✓ Personalised lending review
- ✓ Offset account options
- ✓ Access to branch and mobile banking support
- ✓ Free annual home loan review
- ✓ Loan structure and funds management guidance



Contact



Daniel Ye
Branch Manager



0488 601 550



11 Little Pier Street,
Haymarket NSW 2000



Daniel.Ye@bendigoadelaide.com.au



Communitybanksydney.com

We bank with

Community Bank

Darling Square

Bendigo Bank



Community Bank Darling Square

Big bank capability. Local community care.

iContact Optometrist

A personalised vision care services provider established in 1999 and specialised in progressive lenses, children's vision, and prescription sunglasses.

Offer: 20% off frames and lenses for all CASS staff members

Terms & Conditions:

- Offer available to CASS staff members with valid staff identification.
- Not valid with other promotions.
- Available at the following participating iContact Optometrist stores.

Note: CASS staff members are recommended to book their eye-test in advance and mention this offer to the iContact Optometrist teams onsite so that the teams can assist accordingly.

Locations:

Hornsby Store

Shop 4a/25 Florence St, Hornsby (next to train station)

Tel: (02) 8406 1595 / 0435 182 703

Carlingford Store

G5, Carlingford Village, 372 Pennant Hills Road, Carlingford

Tel: (02) 9872 9988

Lidcombe Store

92-96 Parramatta Rd, Lidcombe

Tel: 0468 872 338

Macarthur Square Store

Shop U30/200 Gilchrist Dr, Campbelltown

Tel: (02) 4625 0656

icontact
OPTOMETRISTS



Offer
20% OFF



Notice Board

Staff Benefits



Karpro Group Pty Ltd (t/as Karpro Tyre & Auto)

A trusted, family-owned auto repair and tyre business serving Campsie and Miranda since 2002, known for honest service, expert repairs, and community support with tailored offers.

Tel: (02) 9195 5111

Address: 1) 106 Beamish Street, Campsie NSW 2194
2) 526 Kingsway, Miranda NSW 2228

Website: <https://www.tiktok.com/@karprotyreandauto> or www.karpro.com.au/

Offer:

10% for all vehicle servicing and mechanical repairs (excludes registration checks and tyres)

Terms & Conditions:

- Exclusive to current CASS staff with valid proof of employment (e.g., HumanForce app profile).
- Offer invalid if employment ends.
- Applies to staff-owned vehicles only; not transferable to family, friends, or others.
- Limited to one vehicle per staff member.
- Vehicle must be privately registered; excludes Uber, rideshare, taxi, and commercial vehicles.
- Applies only to mechanical repairs and servicing; excludes tyres and registration checks (eSafety inspections).
- Must be mentioned at booking; cannot be combined with other offers.

Princess J Malatang

A Chinese restaurant offering flavourful malatang street food.

Address: 27-31 Belmore St, Burwood, NSW 2134

Offer: 10% off (CASS staff members can enjoy this discount when paying with either cash or card)

Princess J
焦功嘉





GONG 阿公
GROCER 超市

ASIAN SUPERMARKET

644 George Street, World Square



GET 5% OFF!

One time use only, expires 31/10/2026.
Excludes some products, Gong reserves
the right to cancel without notice.
We may check your CASS ID.



SCAN AT CHECKOUT



SUPERMARKET

SUN-THU 9am-10pm

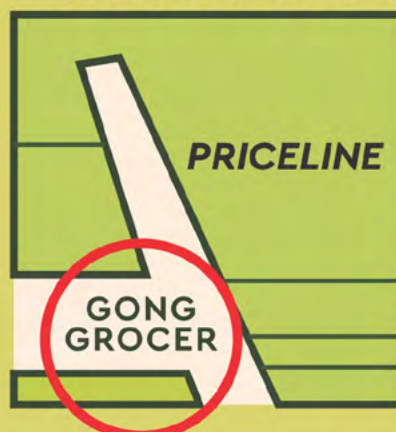
FRI-SAT 9am-11pm

LIQUOR

MON-SAT 10am-9pm

SUNDAY 10am-8pm

ACROSS PRICELINE



Notice Board

Staff Benefits

Chen's Little Kitchen

Expertly blending traditional flavors with modern convenience, it delights patrons with exceptional Cantonese cuisine.

Tel: (02) 9267 9850

Address: 108 Beamish Street, Campsie NSW 2194

Online booking: <https://chenslittlekitchen.yumbojumbo.com.au/>

Offer: 5% off during the dinner session, excluding discounted set packages and live seafood.



ECHO Lawyers

A legal services firm established by Solicitor & Notary Public Mr. Dong Chul Jung.

Tel: 0412 779 281

Email: echolawyers@outlook.com

Legal Service Discounts: \$50 off

1) Will Preparation

- Individual: \$300 → \$250
- Couple: \$500 → \$450

2) Enduring Power of Attorney (Financial)

- Per person: \$200 → \$150

3) Enduring Guardianship Appointment

- Per person: \$200 → \$150

Terms & Conditions:

- Exclusive to CASS staff and members regardless of community background.
- Valid by 31 December 2026.



Recreation Groups

CASS staff, family members, and volunteers are welcome to join the following Recreation Groups



CASS Staff Badminton Group

Every Monday and Wednesday, 6 pm – 8 pm. CASS Activity Hall in Campsie

\$2 per attendance

All staff are welcome! Scan the WhatsApp QR code to register.



CASS Table Tennis Group

Every Tuesday, 6 pm – 8 pm.
CASS Activity Hall in Campsie

\$2 per attendance

Scan the WhatsApp or WeChat QR code to register.

STAFF CORNER

♡ Welcome!

Corporate Affairs (CA)



Rozie Wong Gillies

Corporate Affairs
Coordinator



I love bringing people
together through community,
culture, and meaningful
connection.

Human Resources Management (HRM)



Tracy Tran

HRM Assistant
Coordinator



Child Care Services (CCS)



Fiona Mao

Early Childhood
Teacher / CELC



I am excited to join
CASS and contribute to
supporting the community
with care, respect and
professionalism.

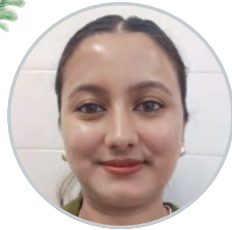


Fon Lerttarakul

Early Childhood
Educator / HELC



I am excited to join CASS,
learn new skills, and be
part of the team.



**Kamana
Dhungana**

Early Childhood
Educator / HELC



Kathy Poon

Administrative
Assistant / CELC



Angela Ma

Teaching Director /
HELC



STAFF CORNER

♡ *Welcome!*

Home Ageing Services (HAS)



Christy Wong

Support Worker



Thi Van Tran

Support Worker



Nguyen Tra My Le

Support Worker



Anckor Li

Support Worker



Anne Huang

Support Worker



Gyeongdo Tae

Support Worker



Angela Li

Support Worker



Leanne Li

Support Worker



Min Han

Support Worker



Hazel Kam

Care Coordinator



Kemmy Chan

Support Worker



I am excited to join the CASS team and contribute, learn and grow together.



Sunkyung Eum

Support Worker



With a passion for supporting others, I am thrilled to start this journey and meet everyone in the team.



Jeewon Shin

Support Worker



Bich Trinh Tran

Support Worker



Jasmine Yang

Support Worker

STAFF CORNER

♡ *Welcome!*

Residential Aged Care Services (RACS) - Asquith



Mina Li

Assistant in Nursing



I am passionate about supporting people and making a positive difference in their lives.



James Goh

Assistant in Nursing



I am passionate about providing compassionate care and supporting residents with dignity and respect.



Lily Cui

Assistant in Nursing



Jennifer Li

Laundry Assistant



Cai Xia Zhou

Assistant in Nursing



Jackson Wilber Lin

Assistant in Nursing



STAFF CORNER

♥ *Welcome!*

Disability Services (DS)



Melissa Zuo

Support Worker



I am a friendly and caring support worker who enjoys helping others feel safe, heard, and supported in their daily lives.



Kelly Luk

Support Worker



Some people wait for magic. You create it daily — with patience, laughter, and a heart that says, “I see you”.



Justin Song

Assistant Operations
Coordinator



I will do my best at work.



Eun Hee Kim

Support Worker

It is nice to meet the CASS team.



Hyeyoung Kim

Support Worker

I am looking forward to a great experience at CASS.



Mita Weng

Support Worker



Kitchen



Betty Bi

Kitchen Hand



Kelly Lei

Kitchen Hand

